

# **Deck Hand Job Description**

Location: The GOODTIME III Boat @ 825 East 9th St. Pier Cleveland OH 44114

### Deck Hands are:

- At least 18 years of age
- In good physical condition (sight, hearing & mobility) to perform all duties associated with the protection and evacuation of passengers during emergency situations.
- Able to pass a pre-employment drug test and be on a random drug testing program.
- Able to work late nights and weekends with some double shifts

#### Duties include but aren't limited to:

- Safety and Security of the vessel and its passengers
- Ship cleaning and maintenance
- Line handling
- Bussing
- Food service
- Bar backing
- Ticket taking and gangway safety & security
- Performing safety and security drills
- Interacting with Customers

## Wages and benefits

- Starting wages at \$15/hour plus tips and gratuities\*
- Discounted concession food
- Free trip passes for your friends and family (limited amount)
- Uniform Shirts @ Cost
- Employees are paid every week
- CPR training provided at no cost to employee

<sup>\*</sup>Gratuities given at a flat rate for specific cruise types.



# **Galley Crew Job Description**

Location: The GOODTIME III Boat @ 825 East 9<sup>th</sup> St. Pier Cleveland OH 44114

Duties to include but not limited to:

- Preparing & serving concession style food
- Banquet-style food service
- Use of POS station
- Cleaning and bussing
- Stocking & rotating food & dry goods

## Compensation and benefits

- \$15/hour plus tips & gratuities\*
- Seasonal position, flexible hours, part-time or full-time
- CPR/First Aid training provided at no cost to employee
- Free trip passes for your friends and family (limited amount)
- Employees are paid every week.
- Uniform Shirts @ Cost
- Discounted concession food on board the boat

<sup>\*</sup>Gratuities given at a flat rate for specific cruise types.



# **Bartender Job Description**

Location: The GOODTIME III Boat @ 825 East 9th St. Pier Cleveland OH 44114

### Bartenders are:

- Knowledgeable of beer and cocktail mixing
- Physically able to stand for long periods of time and able to lift ice & beer cases
- Responsible for cash handling
- Ablility to provide good customer service

## Duties to include but not limited to:

- Preparing & serving drinks at any of the 4 bars on board, indoor & outdoor
- Cash handling
- Use of POS station
- Cleaning and bussing
- Stocking & rotating bottles & beer
- Customer Service
- Working late hours and weekends with some double shifts

### Compensation and benefits

- \$15/hour plus tips & gratuities\*
- Seasonal position, flexible hours, part-time or full-time
- CPR/First Aid training provided at no cost to employee
- Free trip passes for your friends and family (limited amount)
- Employees are paid every week.
- Uniform Shirts @ Cost
- Discounted concession food on board the boat

<sup>\*</sup>Gratuities given at a flat rate for specific cruise types.



# **Reservationist Job Description**

Location: The GOODTIME III Ticket office @ 825 East 9th St. Pier Cleveland OH 44114

Duties to include but not limited to:

- Answering phones
- Taking reservations over the phone and in person
- Organizing trip manifests
- Manning the will call window
- Confirming reservations
- Ticketing
- Data entry
- Office cleaning

The Ticket Office is open during the hours listed below. Shifts will vary during our operating hours:

- Monday through Thursday 9AM till 5PM
- Friday and Saturday 10AM till 10PM
- Sunday 10AM till 3PM

Shifts will vary during our operating hours:

### Compensation and benefits

- \$15/hour plus 3% commission on public tours\*
- Seasonal position, flexible hours, part-time or full-time
- CPR/First Aid training provided at no cost to employee
- Free trip passes for your friends and family (limited amount)
- Employees are paid every week.
- Partial uniforms provided
- Discounted concession food on board the boat when at pier

<sup>\*</sup>Commission is based off sales